

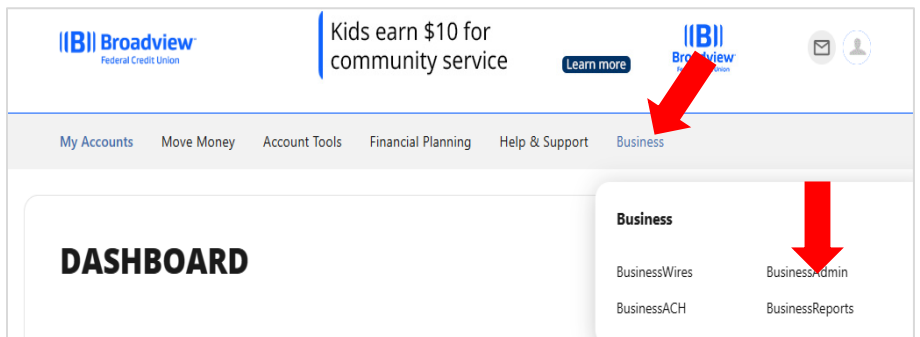
Business Online Banking - Admin User Quick Guide

Desktop:

This **quick guide** will give you an overview of the Admin User, creating Users, and assigning permissions for Users. For all system features and details, please refer to the **Business Online Banking Master User Guide**.

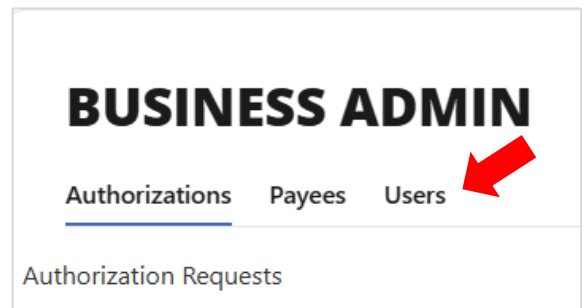
To login to Broadview's Business Online Banking users may visit Broadview's website at www.broadviewfcu.com or download the Broadview Mobile App.

As the Admin User you can add and assign Permissions to Users giving them access to accounts and services. You can also assign Admin Permissions to Users. Users with Admin Permissions can add, modify, unlock, and delete Users from the platform.



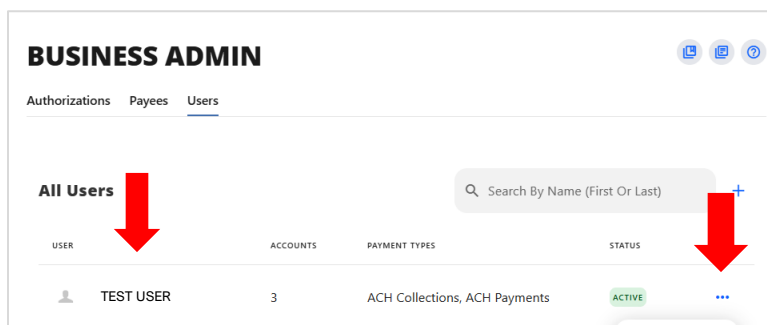
At the Dashboard screen, Click the **Business Widget**.

Click **BusinessAdmin**.



Click **Users** to Add, Edit or Delete a User.

If you have existing Users set up, they will appear on this screen. You can choose the ... **Ellipses** to edit any existing User. See below for more information on Editing a User.

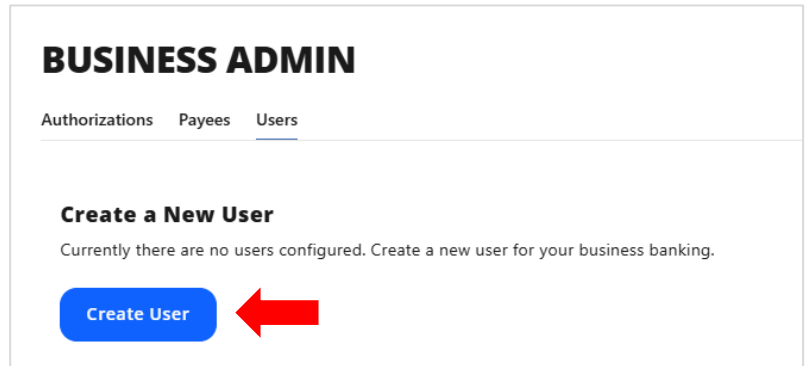


Create A User:

To Create a User.

Click **Create User**.

At the Create New User screen – **Enter new User information as prompted.**

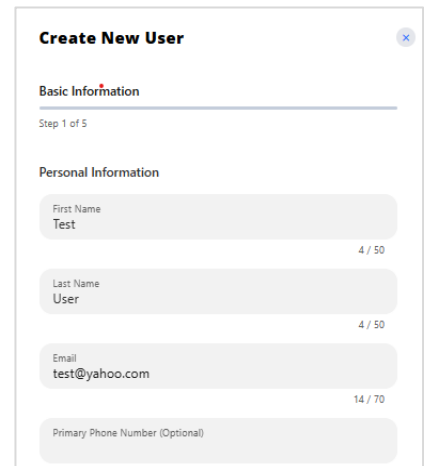


Most information on the General screen is optional. You are strongly encouraged to add the information. Information includes:

- First Name
- Last Name
- Email
- Primary Phone Number *This is important to add!
- Username
- Address

***Jot down the Username you create. You will provide this to your User as the User will need it to login.**

Click **Next**.



The screenshot shows the 'Create New User' form with a close button (X) in the top right corner. The form is titled 'Create New User' and is on 'Step 1 of 5'. It has a section for 'Basic Information' and a section for 'Personal Information'. The 'Personal Information' section contains four input fields: 'First Name' (with 'Test' entered, 4 / 50 characters), 'Last Name' (with 'User' entered, 4 / 50 characters), 'Email' (with 'test@yahoo.com' entered, 14 / 70 characters), and 'Primary Phone Number (Optional)'. The 'Basic Information' section is currently empty.

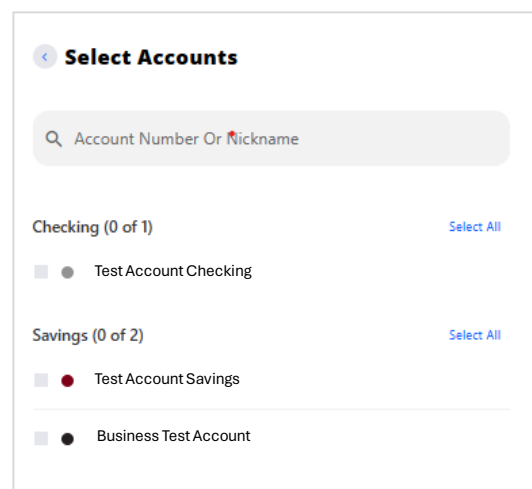
The System will prompt you to set up Permissions for your new User. Permissions provide your User(s) with access to various accounts, services, and actions within your online banking profile.

Account Permissions.

Select all that you wish to apply to your New User.

- View account
- ACH
- Bill Pay from
- View statements
- View draft images
- Transfer funds out from
- Transfer funds into
- Stop Payment
- One-time payment
- People pay from
- Balance peek
- View Images

Review information and click **Submit**.



The screenshot shows the 'Select Accounts' screen. It has a search bar with the placeholder text 'Account Number Or Nickname'. Below the search bar, there are two sections: 'Checking (0 of 1)' and 'Savings (0 of 2)'. Each section has a 'Select All' link. Under 'Checking', there is one account: 'Test Account Checking' with an unselected radio button. Under 'Savings', there are two accounts: 'Test Account Savings' with a selected radio button and 'Business Test Account' with an unselected radio button.

Additional Permissions are required for each Service you have access. For example, if you have ACH services, you will set up Permissions specifically for the ACH service. Make sure you expand each section to enable your User with the required Permissions intended.

These permissions include:

Selecting Accounts

Payment Types

- ACH Collections (Debits)
- ACH Payments (Credits)
- Wires
- Bill Pay

Create New User ✕

Username

Username
TestUser ✓

Username available

Address

Address 1 (Optional) 0 / 30

Address 2 (Optional) 0 / 30

City (Optional) 0

Next

The images below provide an example of the Permissions set up for your User. Toggles will turn the Permissions ON or OFF. [Select All](#) will set each Toggle within the section.

Create New User ✕

Permissions and Limits

Step 2 of 5

Administration Unselect All

Manage Users ☑
Add, edit, and delete business users to access banking features and accounts. Users with this permission may also add and edit transaction limits.

Manage Payment Company ☑
Allows a business user to add, edit, or delete a payment company.

Edit Business Contact Information ☑
User is able to edit the contact info.

Feature Access Select All

Next

Create New User ✕

Payment Destination Unselect All

Manage ACH and Wire Payees ☑
Add, edit, and delete payees and pay methods.

Add External Transfers Account ☑
Ability to add external accounts.

Payment Template Management Unselect All

Create ACH Template ☑
Ability to create ACH templates.

Edit ACH Template ☑
Ability to edit ACH templates.

Manage ACH Template Entries ☑
Allows users to select entry accounts, change statuses.

Next

Under each **Payment Type**, you will enter detailed Permissions for access to specific services and limits within each section. The **Select All** option will be a useful tool if you are giving a User full access.

Some sections will require you to set **Limits** for your Users for that specific service. For example, the Wire option is listed below.

Wires Close

Dual Authorization Above Require approval on all submissions above a specified amount

Daily \$2.00 Weekly \$4.00 Monthly \$16.00

Authorize Up to The maximum limit this user will be able to authorize

Daily \$2.00 Weekly \$4.00 Monthly \$16.00

Apply

Create New User ×

Feature Access Unselect All

View eDocuments View statements, notices, tax forms, and annual credit card summary.

Access Card Management Ability to manage card.

External Account Aggregation Allows a sub user to aggregate external accounts to view balances and transactions.

Payment Types Select transaction access limits

ACH Collections **NO ACCESS** >

Next

You must **Review Information** when you have completed your User set up. Click **Submit** when you have completed setting up *Permissions and Limits*.

New User Created will confirm your User has been created.

Create New User ×

Review Information Step 5 of 5

Basic Information ✎

Name Test User

Username TestUser

Email TESTUSER@YAHOO.COM

Address No address

Primary Phone Number No phone number

Submit

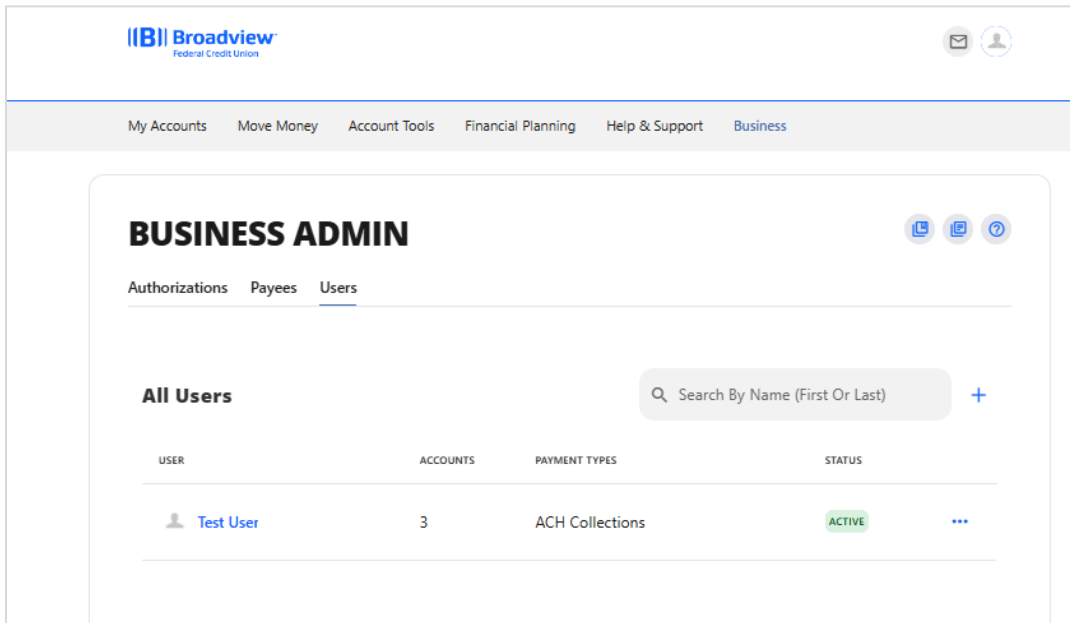
Create New User ×

New User Created

Success! Test User has been created.

View Details

Your **New User** will now be listed on your main **Users** screen.



After you have created your User, a temporary password will be sent via email to the email address you entered in the User's profile. The Temporary Password expires in 24 hours. Please advise your new User to login before the password expires.

***Make sure you provide your new User with the Username you created for them.**

Edit a User:

To Edit Users, click on the ... **Ellipsis** at the right side of their Username on the User Screen.

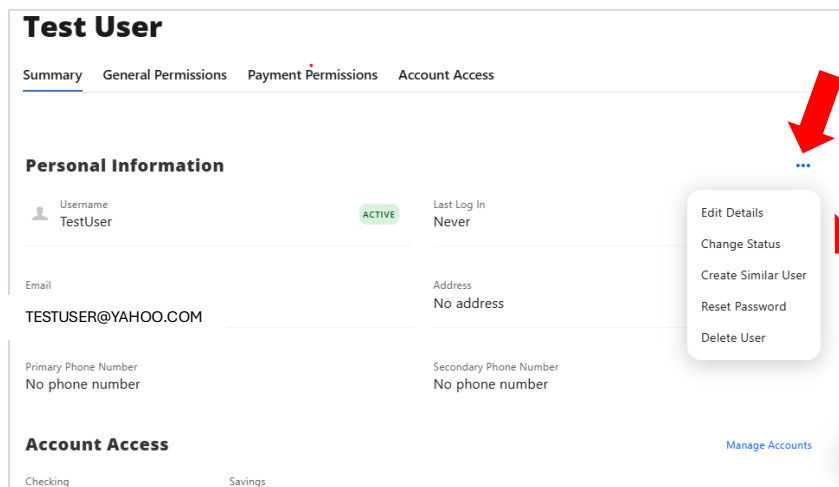
Edit options include:

- Edit Details
- Change Status
- Create Similar User
- Reset Password
- Delete User

Editing options are listed at the top of the screen. Chose the Permission you wish to edit.

Permission options include:

- General Permissions
- Payment Permissions
- Account Access



Click on the **Permission** you wish to edit.

Click **Save**.

Mobile Experience:

Login to Broadview’s Mobile app using your Username and Password.

Choose the **More** option at the bottom of the screen.

