## Digital banking in **5** steps

Log in to your accounts on or after Monday, June 3.

## **1** Go to broadviewfcu.com or download the app.

**Primary account holders** — Enter your existing CAP COM digital banking username and password. If you have multiple accounts, use the login from the oldest one. **If you already have a Broadview digital account, use that login**. A small segment of members will receive a letter with a new username.

**Joint account holders** — Joint account holders who don't already have a primary account must enroll before logging in. You'll need your new member number included in this package. Under the "Log In" button, select "Enroll in Online Banking" (in the app, "Register a New Account").

**QUICK TIP:** Unsure of your login credentials? Select "Forgot Username/Password."

2 Select "Yes, I am the primary owner" or

"No, I am not." if you are only a joint account holder.

Let's get you set up for Broadview digital banking. To log in to your accounts, you'll need to confirm your identity and create a password. First, are you the primary owner or a secondary joint owner on the account? The primary owner is usually the one who opened the account. If you are the secondary owner, you must register for your own online account.

Yes, I am the Primary Owner



**3** To verify your identity, enter your username again and your full Social Security number (SSN).

Confirm You Are The Pr	imary Owner
The following information is used to verify your men and that you are the primary owner of the account(s	nbership with Broadview FCU ).
Username	
SSN/TaxID	٢

**QUICK TIP:** Your Social Security number may not be accepted if you have more than one primary account. Return to Step 1 and try to log in with your other username(s).

Your password must be between 8 and 256 characters in length, contain at least one lower case letter, at least one upper case letter, at least one number, and at

least one of the following special characters \_, ~, @, #, \$, %, ^, &, \*, +,=, `, |, {, }, :,

. O

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**5** Create new password.

;, !, ., ?, (, ), [, ], and -).

Confirm Password \*

**Create your password** 

## **4** Choose text or call to receive your code.





**QUICK TIP:** If you shared your password in the past, set a new one.



Please reach out to us if you need assistance.



**Call** 800-634-2340 Option 9



